

**General conditions for the rental of bungalows**  
**Domaine Le Boulac**  
**Rue du bois 36**  
**B-6941 IZIER - Durbuy**

*The general conditions apply to the rental and reservation of  
of Domaine Le Boulac*

**Article 1: Reservations**

Domaine Le Boulac only accepts reservations from people who are 18 years or older. Reservations can be made by telephone, in writing or via the Internet. Domaine Le Boulac will confirm your reservation within a few days. In case of internet booking, the confirmation will be sent directly to you by e-mail. Please check the accuracy of this confirmation after receiving it. If you have not received the confirmation within 7 days, please contact us by telephone on 0032-86 400 486 or by e-mail at info@boulac.be. Otherwise, the reservation cannot be invoked. Domaine Le Boulac reserves the right to cancel the rental contract if the information provided is incorrect, insofar as this will be detrimental to Domaine Le Boulac.

**Article 2: Payments**

The total amount of the rental as indicated on the rental contract must be paid at the time of booking, unless otherwise agreed and confirmed in writing. This can be done by transferring the amount to the bank account BE95 1944 1535 0158 (BIC: CREGBEBB) in the name of Domaine Le Boulac . Your reservation is only definite after receipt of the full payment. Domaine Le Boulac reserves the right to cancel the rental contract if full payment has not been received 2 weeks before the start of the holiday. In this case, the cancellation fee is 50% of the rent.

**Article 3: What is included in the rent?**

The rental price of each bungalow includes

- The rental of the bungalow for the period in question
- Gas, water and electricity
- A welcome pack
- Water supply
- Baby bed and high chair on request

**Not included in the rental price**

- Local fee € 1,00 per night and per person (from 4 years old)
- Obligatory cleaning of the house at € 75
- Gas and electricity will be charged at the beginning according to consumption or at a flat rate per day if the rental contract explicitly states that they are not included in the rent.
- Pet supplement € 5,00 per day and a pet cleaning supplement € 18,50
- Bed linen € 7,00 p.p.

**Article 4: Pet animals**

In a number of bungalows it is allowed to bring a pet. This must be requested at the time of booking. For each pet, € 5.00 per day and € 18.50 for extra cleaning will be charged. Pets must be kept on a leash outside the bungalow and must not disturb other guests.

**Article 5: Smoking, open flames and fireworks**

Smoking is not allowed in the bungalows. Smoking and fires are not allowed in the forest. If you or your guests smoke outside, please use the ashtrays provided. This is to avoid polluting the

environment in the immediate vicinity of the bungalows. In dry and hot weather, barbecues may also be prohibited by order of the fire brigade. If this is the case, this will be indicated at the reception. The lighting of fireworks in and around the bungalow and in the entire park is prohibited at all times. This ban also applies to New Year's Eve.

#### **Article 6: Respect for your environment**

We assume that you will treat nature, the surroundings and the bungalows with respect. Outside storage of goods is not allowed.

It is not allowed to move the stocks belonging to the bungalow to another bungalow.

You are always jointly and severally liable for damage due to breakage and/or loss and/or damage to the inventory.

Any damage must be reported immediately to the reception desk by the tenant and compensated on the spot.

#### **Article 7: Arrival and departure times**

On the day of your arrival, you can get the keys to your bungalow from 3pm at the reception.

If you are unable to arrive before 5 pm on the day of your arrival, please contact Domaine Le Boulac (0032-864 004 86). Individual arrangements can be made in consultation.

For the final cleaning of the bungalow, you must leave before 10.30 a.m. on the day of departure.

#### **Article 9 : Liability**

9.1 Domaine le Boulac represents the bungalow owners who are willing to rent, makes reservations on their behalf, concludes rental agreements on their behalf, and collects the rent. Domaine le Boulac is not responsible for the quality of the bungalows or for any damage and/or personal injury incurred or caused by a stay in or around the bungalow or the park.

9.2 Domaine le Boulac is only liable for damage caused by gross negligence or deliberate intent.

9.3 Neither Domaine le Boulac nor the owner of the rented bungalow is liable for the consequences of force majeure.

9.4 Domaine le Boulac is not responsible for

Theft, loss or damage of any kind during or following a stay in one of the bungalows.

The malfunctioning or disabling of the park's technical equipment and installations.

9.5 The tenant and those accompanying him/her are jointly and severally liable for any loss and/or damage suffered by Domaine Le Boulac and/or any third party as a direct or indirect consequence of their stay, whether caused by their own actions or omissions or those of third parties in the park, and for any damage caused by any animal and/or property in their possession.

9.6 Additional charges may be levied for improper use of the bungalow or if it is left in poor condition.

We recommend that you take out travel insurance.

#### **Article 10: Cancellation by the tenant**

In case of cancellation more than 4 weeks before the beginning of the stay, 30% of the rental amount will be due, with a minimum of 150 €.

In case of cancellation within 4 weeks before the beginning of the stay, the total amount of the rent is due.

In case of early cancellation of the stay, the total amount of the rent is due. We advise you to take out cancellation insurance.

#### **Article 11: Rules and regulations**

You and your group are obliged to respect the rules and regulations established by Domaine Le Boulac. The rules and regulations, which apply to all rentals, can be found in the information folder in each bungalow. The house rules are also available for consultation at the reception.

**Article 12: Complaints**

Despite all the care taken by Domaine Le Boulac, it may happen that you have a justified complaint. This complaint must be made on the spot and directly to the park management in order to give them the opportunity to solve the problem immediately.

**Article 13 : inevitable accident**

Domaine Le Boulac is not liable for circumstances beyond the control of Domaine Le Boulac, including risks of war, staff strikes, blockades, fires, storms and other disruptions or events, if the performance of the contract is prevented in whole or in part, temporarily or otherwise.

**Article 14: General reservation**

Your contracting party is the individual bungalow owner, represented by Domaine Le Boulac, Rue du Bois 36, B-6941 Izier ( Durbuy). These General Conditions apply to all bookings made directly or indirectly at Domaine Le Boulac.

The contents of our publications are subject to change. Obvious printing errors are not binding. All previous publications are hereby cancelled.

***We are compliant with AVG/GDPR legislation.***

***Domaine le Boulac - 01-07-2022***

***--This is an unofficial translation--***